

Montcalm County Video Visitation Rules

All inmates will be allowed two twenty-minute on-site video visits per week and unlimited offsite visits, with a maximum of 4 visitors. Offsite visits cost \$7.00 for 20 minutes.

Video visits are offered to all inmates on a first come, first served basis and are limited to twenty minutes each session, unless back-to-back visits are scheduled for a total duration of forty minutes.

All personal visits are subject to monitoring and recording. Your use of the system constitutes consent to this recording and monitoring.

Valid address and contact phone number must be used and are subject to verification.

Visitors 18 years of age and older must register and possess a valid picture ID.

Visitor under the age of 18 must be accompanied and supervised by an authorized adult visitor.

All visits must be schedule 16 hours prior to the appointment or up to 2 weeks in advance.

Any inmate or visitor whose behavior is disruptive during a visit may have his/her visiting privileges suspended/terminated.

Visitors must arrive and check in for Onsite Video Visits 10 minutes prior to the start of the visit.

Visitors who arrive late may not be allowed to visit.

To visit from home, visitors must download The Visitor application. Headphones are recommended for offsite visits to avoid audio feedback.

Visitor should connect a few minutes early to complete testing.

No refund will be issued for missed visits.

Internet connectivity issues during offsite visits will not be refunded.

Appropriate dress is required at all times. Nudity, partial nudity, sexual acts, simulated sexual acts, or depictions of sexual acts are prohibited.

You will not be allowed to visit under the influence of alcohol or drugs.

Use of cell phones or other electronic devices for screenshots of images during visits is prohibited.